



ARWYP MEDICAL CENTRE
PRIVATE HOSPITAL | KEMPTON PARK

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SPECIALISED FACILITIES

343 Beds
24-Hour emergency department
33 Beds - surgical & medical ICU
12 Theatres (laminar flow)
Cardiac catheterisation laboratory
Maternity unit
Neonatal ICU
Paediatric ICU
Renal dialysis unit

MEDICAL DISCIPLINES

Cardiology
Cardiothoracic surgery
Dentistry
Dermatology
Ear, nose and throat surgery
Endocrinology
General practice
General surgery
Gynaecology
Hepato-pancreatobiliary surgery (ERCP's)
Internal medicine
Interventional radiology
Maxillo facial and oral surgery
Neurology
Neurosurgery
Obstetrics and gynaecology
Ophthalmology
Orthopaedic surgery
Paediatrics
Paediatric Pulmonology
Paediatric Surgery
Psychiatry
Plastic and reconstructive surgery
Prosthodontics
Pulmonology
Rheumatology
Urology
Vascular surgery

SERVICES & SPECIALISED CLINICS

Aviation medicine
Coffee shop
Dietetics
Nuclear medicine
Pathology
Pharmacy - 24 hour (in-hospital and retail)
Physiotherapy
Psychology
Occupational therapy
Radiology (diagnostic incl MRI and CAT scan)
SA blood bank
Sleep laboratory
Speech therapy
Travel clinic - 24 hour
Wound clinic

TRAINING

Arwyp Training Institute

Arwyp Medical Centre Private Hospital Updated Visitation Policy

17 February 2021

At Arwyp Hospital we have been complying to Covid-19 visitation restriction guidelines as it progressed through the various levels of lockdown since the announcement of a pandemic in order to ensure the safety of our patients, doctors, employees, and community.

In line with the current Covid-19 situation in the country, we relaxed visiting restrictions in our facility, but still apply strict access control and screening on entering our facility. If you are sick or have any signs and symptoms of COVID, then you must declare it and will unfortunately not be allowed in the facility.

We are gradually easing the visitation restrictions to 1 Visitor per Patient per day from 15:00 – 16:00 in the General wards.

Covid-19 Areas

Regrettably, visitation in areas in which confirmed, or suspected, Covid-19 patients are being cared for remains suspended. In end-of-life care, the main family member must communicate with the matron on duty to arrange possible visitation.

Non Covid-19 Areas

The general criteria for visiting are:

One visitor per day for a maximum of 1 hour. Family to decide who is the dedicated visitor.

All Visitors are required to:

- Undergo the symptom screening check at the entrance to the facility.
- Visitors are obliged to complete a symptom survey that is available on the website. It can be completed prior to the visit. On completion of the symptom survey, a visitor access pass notification will then be sent to your cell phone in order to grant access at the entrance of the hospital.
- In the event that a visitor is unable to complete the symptom survey prior to the visit, it can be completed at the entrance of the hospital. Visitors to kindly arrive a few minutes earlier to prevent queuing delays.
- Wear a mask covering their nose and mouth.
- Sanitise their hands on arrival and where indicated in the facility, before and after visitation.
- Comply with any other protective measures (such as protective clothing) as may be required in a particular unit and requested by the unit employees.
- Respect other visitors, patients, doctors, and employees by observing appropriate social distancing.
- Please do not visit other areas of the hospital but leave immediately after the visit. (Visitation in the coffee shop is allowed subject to the appropriate restrictions.)

ARWYP MEDICAL CENTRE (PTY) LTD

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DIRECTORS – MR O.F.A.K. WYPKEMA



Paediatric Wards/ICU

One parent with a negative Covid-19 test will be permitted to sleep in with admitted paediatric patient. The other parent will be permitted to visit for 1 hour per day.

Nursery and Neonatal ICU

Parents may visit together once a day. The duration of the visit will be at the discretion of the unit manager not longer than 1 hour.

Adult ICUs Non- COVID

One visitor per day for a maximum of 30 minutes. 15h00 – 15h30

Critically Ill patients

Family visitation may be allowed subject to special arrangements with the matron on duty.

Maternity ward:

Confinement – partner support in theatre/labour ward

In Maternity ward: The husband/partner who have a current negative COVID-19 test can sleep over with the wife until the first day after the baby was born. There after he must stick to normal visiting hours as for the General wards. If the father does not have a current negative COVID-19 test, he will not be allowed to sleep over and will only visit as per general wards arrangement

Arwyp dedicated family contact line to stay in touch with patients.

We encourage you to contact a patient via their mobile phone where family is not able to visit or alternatively contact the hospital unit to speak to him/her.

In addition, our dedicated **family contact line**, makes it possible to engage with the matron on call that can facilitate direct communication between the patient and their family and/or obtain information on the patient's status to provide feedback.

The number for the family contact line is 060 7896 589 and will only operate from 09h00 – 16h00 on a weekday and 08h00 -12h00 on weekends.

We would like to thank you for your understanding, support, and adherence regarding our visitation policy.

Be safe and warm regards.

Arwyp Medical Centre Private Hospital Team